



## Trash Cart Conversion

# FAQs

We heard your questions,  
and we're here to answer them!

For additional questions, please email:  
[6citiesquestions@RepublicServices.com](mailto:6citiesquestions@RepublicServices.com)

## TRASH CART CONVERSION

### FREQUENTLY ASKED QUESTIONS

#### BILLING & RATES

- **Will customer rates increase as a result of the trash cart rollout? If yes, how much and when will the increase take effect?**
  - Yes, rates will increase with a new total monthly charge of \$23.21. Goes into effect 5/1/2026.
- **Is the trash cart included in the monthly rate, or is it an additional fee?**
  - Yes, the (1) trash cart fee is included in the total \$23.21 monthly charge.
- **Will there be different rates for different cart sizes?**
  - No, all carts are the same size, with a capacity of 95 gallons.
- **Will residents be charged for replacing a lost or damaged cart?**
  - No

#### TRASH CART DELIVERY & OPTIONS

- **Do residents need to request a trash cart if they do not already have one, or will carts be delivered automatically?**
  - No, Republic Services is coordinating with the City's Utility Services Department to identify addresses that do and do not have carts. If you would like to confirm your new cart, please email [6citiesquestions@RepublicServices.com](mailto:6citiesquestions@RepublicServices.com).
- **If a resident already has a Republic-issued trash cart, will they keep their existing cart or receive a new one?**
  - They will keep existing cart, they will be provided information in the mailer in March on how to obtain a new cart if the cart they have is damaged.
- **Are residents limited to one cart, or can they request additional carts?**
  - Residents can request additional carts
- **If additional carts are allowed, is there an extra charge?**
  - \$6.50 per cart per month
- **Can residents opt out of receiving a cart if they are currently using their own container?**
  - All bagged trash must be in a Republic Services cart
- **What size trash cart will be provided as the standard option? Are there multiple size options for carts?**
  - All carts have a capacity of 95 gallons.
- **When exactly will carts be delivered if residents are getting a new one?**
  - Carts will be delivered during the last 2 weeks of April
- **What happens if a resident does not receive a cart?**
  - If a resident has not received a cart, they can reach out to Republic Services starting May 1 by emailing [6citiesquestions@RepublicServices.com](mailto:6citiesquestions@RepublicServices.com).

#### BULK & SPECIAL PICKUP

- **Will bulk pickup be offered under the new cart system?**
  - Yes up to (2) cubic yards per collection day. All brush must be cut/tied/bundled.
- **If so, how will bulk pickup be scheduled?**
  - On normal service days
- **If bulk pickup is no longer available, will there be a drop-off location for large items?**
  - N/A
- **Are there size or weight limits for bulk items?**
  - Bulk items should be 50lbs or less
- **Will tree limbs, brush, and yard debris still be collected?**
  - As long as it is cut/tied/bundled – cut to 4', tied for easy removal, bundled no heavier than 50lbs.

#### COLLECTION RULES & LIMITS

- **Will trash pickup days or routes change when new carts arrive?**
  - No
- **Will residents still be allowed to place bagged trash outside the cart, or will all trash be required to fit inside the cart?**
  - All bagged trash is required to be inside the Republic Services cart.
- **Will there be any limits on the amount of trash that can be collected each week?**
  - All bagged trash must be in the Republic Services cart, bulk items/bundled brush will be collected on service days and limited to (2) cubic yards
- **What happens if the cart lid will not close?**
  - It must close to contain trash during the automated arm's lift to prevent spillage.
- **What happens if trash is placed out in non-approved containers?**
  - It will not be collected
- **What time should carts be placed at the curb on collection day?**
  - 7:00am
- **How should the cart be placed at the curb (distance from street, cars, mailboxes, etc.)?**
  - Refer to diagram →

